



Wat does Kadaster do?

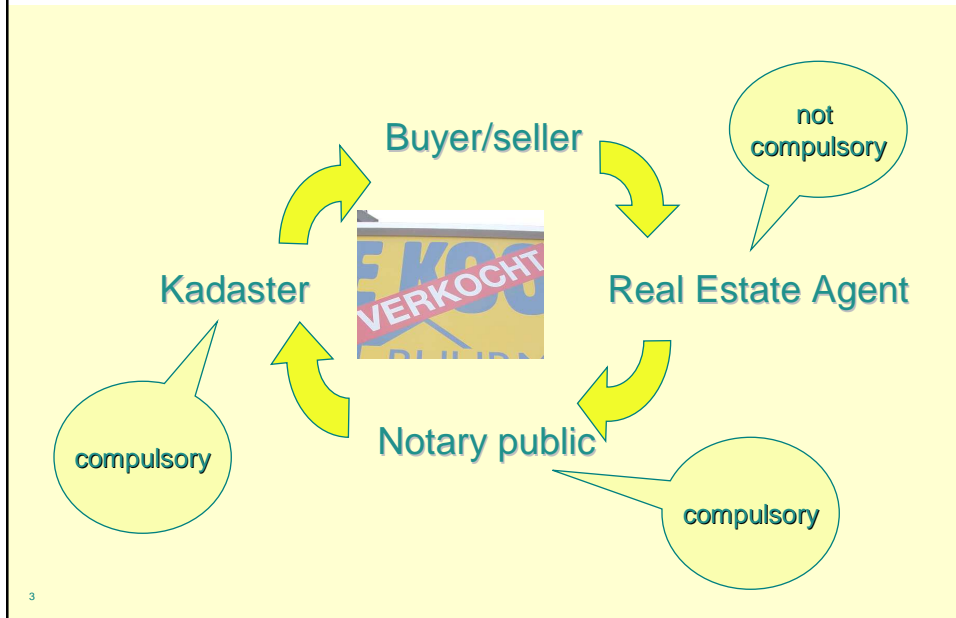
Statutory duties:

1. Property registry and information for legal security purposes
2. Land development activities
3. National Triangulation Network
4. Topographic mapping

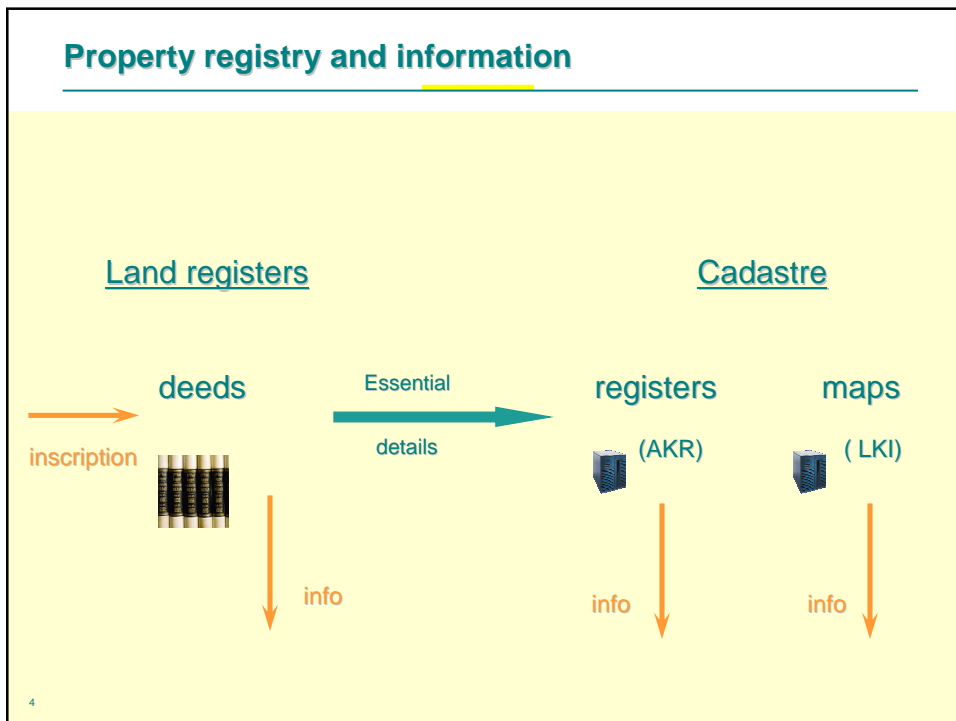


Market activities

Land Market

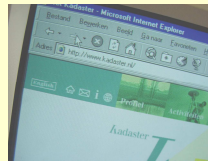


Property registry and information



Personnel - total 2.400 persons

- 600 in surveying and cartography
- 450 in land registry
- 240 in marketing and customer services
- 160 in administration
- 180 in land development/consolidation
- 150 in topographical mapping (TD)
- 400 in IT (100 in development, 300 in maintenance)
- 220 at head office (policy and central depts)



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Kadaster case: Business strategy

Goals

- Best executive organisation in Europe
- Focus on information supply

Means

- Innovation (**trainees**)
- Expansion

Tools

- Well-trained staff
- ICT

Consequences

- Wider range of tasks/services/products
- National approach
- Structure change
- Decrease of number of employees

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Kadaster case: Innovation

- **European initiatives (INSPIRE, EULIS, GALILEO, GLONAS)**
- **Digital environment (servitudes, encumbrances, field sketches, legal issues, cartographic issues)**
- **Digital services (electronic delivery, on-line services, generalisation, Google-earth, a.o.)**
- **National level (abolishing the regional and local levels, introduction of a national public register, national entries for complaints, services en products)**

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Kadaster case: Expansion

- **Administrative (addresses, buildings, companies register, public encumbrances a.o.)**
- **Cartographic (cadastre, large scale topography, small scale topography, cables and pipelines, 3-D, a.o.)**
- **Services: registration of EPC (energy performance certificate) and information supply to public**
- **Business administration (ERP, Shared Service Centres, customer relations management, a.o.)**
- **Advice (Land development, no distinction urban/rural)**

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